Check Positive Pay in Business Online Banking

Purpose: This document explains how to use the features in Business Online Banking (BOB) on the Cornerstone Bank website. Some users may have different access depending on business needs for the client.

Note: Cash Management must set up the business customer for access to Positive Pay – Automated Clearing House (ACH) and Check.

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Positive Pay

Positive Pay allows the user to review items, import a file and exceptions for positive pay.



Overview

Positive Pay Overview allows users to review items for positive pay.

Note: Some users do reverse check positive pay; this allows every check posted as an exception.



Items to review appear in the Item Review section.



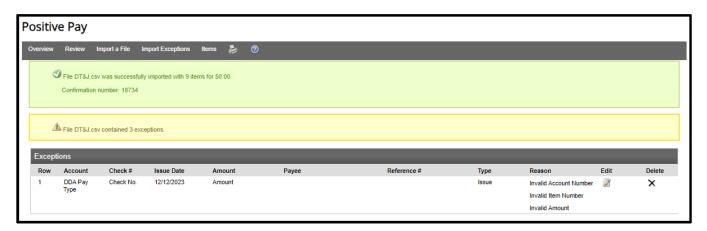
Import a file by choosing the file and template. Click Next.



Select the issue date and click Import File.



The file uploads and exceptions listed below.



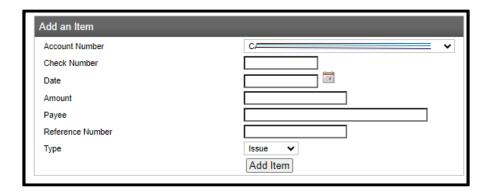
Add an Item section allows users to add a check to issue, item stop or void.

Enter the following information:

- Account Number
- Check Number
- Date
- Amount
- Payee
- Reference Number



- Type
 - Issue
 - o Item Stop
 - o Void



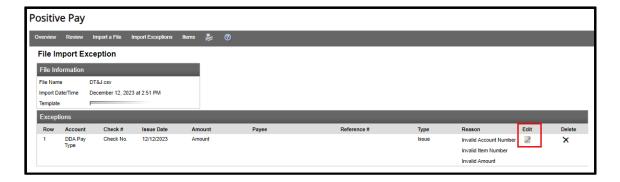


Click Add Item.

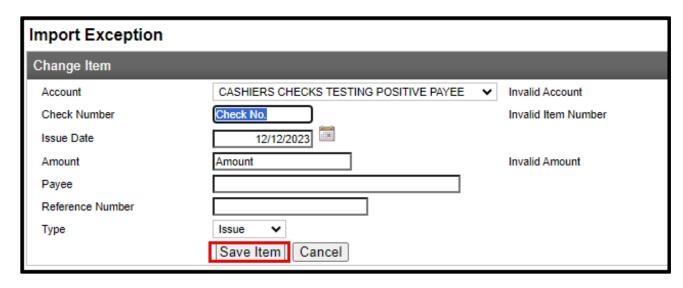
Import Exceptions from file uploads appear here. Click on the File Name.



Click notepad to edit.

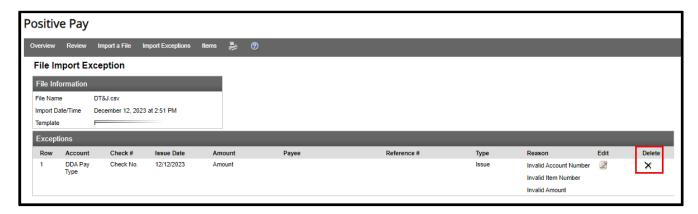


Edit the Change Item; select the Type. Click Save Item.





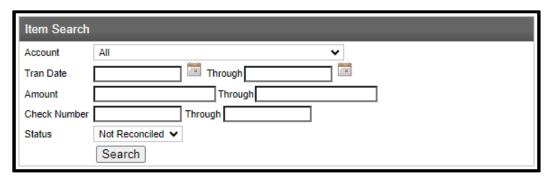
Select the X to delete the uploaded file.



The Item Search section allows users to search for a check.

Enter the following:

- Account
- Tran Date
- Amount
- Check Number
- Status
 - Not Reconciled
 - o Reconciled
 - o All Items





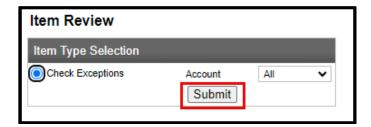
Click Search.

Review

The Review section allows the user to check exceptions for any or all accounts with check positive pay.



Select account and click Submit.



If there are no items to review, the following message appears.



Import File

This section allows the user to import a file.



Choose the file and template from the drop down. Click Submit.



Enter the Issue Date and click Import File.



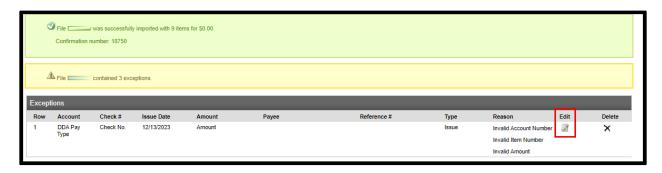
The Import Exceptions tab includes the exceptions once the file has processed.

Import Exceptions

This section allows users to add a check to issue, item stop or void on a check exception.



The file uploads and exceptions listed below.

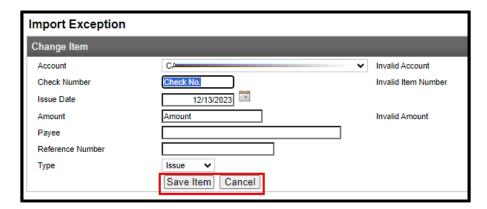


Enter the following information:



- Account Number
- Check Number
- Date
- Amount
- Payee
- Reference Number
- Type
 - o Issue
 - o Item Stop
 - Void

Note: Not all customers use Payee validation.





Click Save Item or Cancel.

Once exceptions are fixed, the following screen appears.



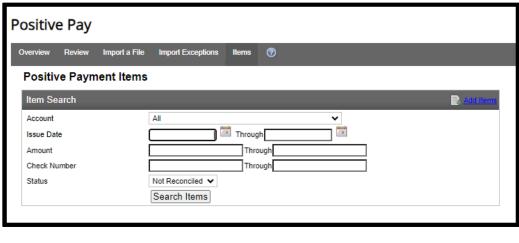
Items

This section allows users to review positive pay items.



Enter the following information:

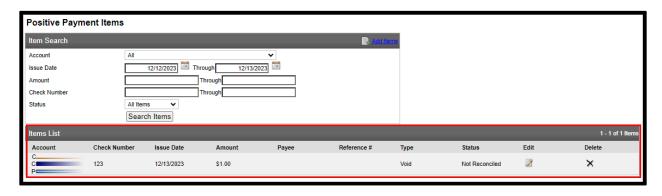
- Account
- Issue Date
- Amount
- Check Number
- Status
 - Not Reconciled
 - Reconciled
 - o All Items





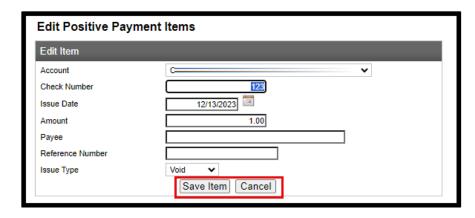
Click Search Items.

The Items List appears.



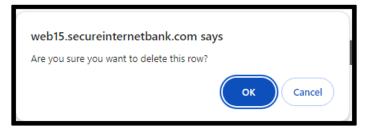
Click Edit to change the item. Click Submit or Cancel.



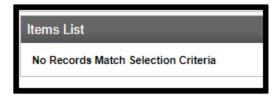


Select the X to delete the uploaded item.





Click Ok. There are now no more records matching the selection criteria.



If you have any questions or need assistance with Business Online Banking, contact our Cash Management Sales team at 888-297-2100 or online at https://www.cornerstonebanks.net/contact/.

Cornerstone Bank Cash Management Team