

## Revisions to the Nacha Operating Rules

Several revisions to the Nacha Operating Rules, including some that may impact your obligations when it comes to ACH processing, were recently approved. Below is a high-level summary of the changes:

| Description of the Change   | Date Rule Becomes Effective       |
|---|-----------------------------------|
| Each Originator, including Third-Party Senders and Third-Party Service        | Phase 1 – March 20, 2026 *        |
| Providers, must:  |                                   |
| a) Establish and implement risk-based processes and procedures                | Phase 2 – June 19, 2026 **        |
| that are reasonably intended to identify transactions that are                |                                   |
| suspected of being unauthorized or authorized under False                     | * Phase 1 applies to companies    |
| Pretenses*; and   | that originated or transmitted 6+ |
| <li>b) At least annually, review these processes and procedures and</li>      | million ACH Entries in calendar   |
| make appropriate updates to address evolving risks.                           | year 2023                         |
| * The term 'False Pretenses' is being formally defined to refer to "the       | ** Phase 2 removes any            |
| inducement of a payment by a Person misrepresenting (a) that Person's         | volume threshold, meaning the     |
| identity, (b) that Person's association with or authority to act on behalf of | requirement will apply to all     |
| another Person, or (c) the ownership of an account to be credited."           | companies                         |
| False Pretenses may include certain fraud situations such as Business         |                                   |
| Email Compromise and Vendor Impersonation schemes.                            |                                   |
| The permissible reasons for which a Receiving Depository Financial            | October 1, 2024                   |
| Institution ("RDFI") may use return reason code R17 are being expanded        |                                   |
| to allow for the return of ACH Entries when the transaction is suspected      |                                   |
| to have been initiated under questionable circumstances, even if the          |                                   |
| transaction was received to a valid account number.                           |                                   |
| As a company processing ACH transactions, you should be aware that            |                                   |
| you may receive ACH returns for this reason.                                  |                                   |
| Companies processing Direct Deposit for the purpose of payment of             | March 20, 2026                    |
| wages, salaries, or similar types of compensation must ensure                 |                                   |
| "PAYROLL" is listed in the Company Entry Description within the               |                                   |
| Company/Batch Header Record.  |                                   |
| The Company Entry Description field is populated on the Receiver's            |                                   |
| statement and helps the Receiver understand the purpose of the                |                                   |
| transaction.  |                                   |
| Companies processing ACH debits for the purpose of e-commerce                 | March 20, 2026                    |
| transactions, which refer to debits authorized by a consumer for the          |                                   |
| online purchase of goods, including recurring purchases first authorized      |                                   |
| online, must ensure "PURCHASE" is listed in the Company Entry                 |                                   |
| Description within the Company/Batch Header Record.                           |                                   |
| The Company Entry Description field is populated on the Receiver's            |                                   |
| statement and helps the Receiver understand the purpose of the                |                                   |
| transaction.  |                                   |
| As a point of clarification, the Nacha Operating Rules are being revised to   | June 21, 2024                     |
| clearly indicate that if a Notification of Change is received by a company    |                                   |
| in response to a Single Entry, the Originator may choose at its discretion    |                                   |
| to make the changes specified.  |                                   |
| If a transaction was a Single Entry, it means only one transaction was        |                                   |
| If a transaction was a Single Entry, it means only one transaction was        |                                   |
| authorized, therefore no change may be needed.                                |                                   |



| As a point of clarification, the Nacha Operating Rules are being revised to clearly indicate that companies subject to the data security requirement to protect account numbers used in the initiation of transactions by rendering the account number unreadable when stored electronically will continue to remain subject to this requirement, even if their ACH origination or transmission volume falls below 2 million transactions per year. | June 21, 2024 |
|---|---------------|
| As a point of clarification, the Nacha Operating Rules are being revised to reflect that a Prenotification ("prenote") may be sent prior to the initiation of any future transaction to a Receiver's account, not only prior to the <i>first</i> transaction to the Receiver's account.   | June 21, 2024 |